

Terms and Policy Document

1. Introduction

This Terms and Policy document outlines the rights, responsibilities, and obligations of Astramaris Shipping Europe GmbH and its clients, partners, and users. By accessing or using our services, you agree to comply with the terms and policies set forth herein. Astramaris Shipping Europe GmbH reserves the right to modify these terms at any time without prior notice.

2. Scope of Services

Astramaris Shipping Europe GmbH provides maritime transportation, logistics, and consulting services within Europe and globally. All services are delivered according to contractual agreements, applicable international shipping regulations, and industry standards. Our commitment is to ensure safety, reliability, and compliance in all operations.

3. Use of Website and Digital Platforms

Access to the Astramaris Shipping Europe GmbH website and online tools is provided for legitimate business purposes only. Users must not engage in unauthorized access, data manipulation, or distribution of harmful content. All information on our website is provided for informational purposes and may be updated periodically.

4. Privacy and Data Protection

Astramaris Shipping Europe GmbH respects the privacy of its clients and partners. We collect, store, and process personal and business data in accordance with the General Data Protection Regulation (GDPR) and other applicable privacy laws. Information collected is used solely for the purpose of fulfilling contractual obligations and improving service delivery.

We implement appropriate technical and organizational measures to safeguard personal data against unauthorized access, disclosure, or misuse. Clients may request access, correction, or deletion of their data by contacting our Data Protection Officer.

5. Confidentiality

All information exchanged between Astramaris Shipping Europe GmbH and its partners or clients is treated as confidential. Such information shall not be disclosed to third parties without written consent, except where required by law.

6. Limitation of Liability

While Astramaris Shipping Europe GmbH strives to ensure the accuracy and reliability of its services, we shall not be held liable for indirect, incidental, or consequential damages arising from the use or inability to use our services or website. Our liability shall be limited to the extent permitted by applicable law.

7. Anti-Fraud and Compliance

Astramaris Shipping Europe GmbH maintains a zero-tolerance policy toward fraudulent activity, corruption, or unethical behavior. All clients and partners are required to engage in fair and transparent dealings. Suspicious activities should be immediately reported to the company through official communication channels.

8. Intellectual Property

All content, including text, graphics, logos, and documentation, available on Astramaris Shipping Europe GmbH's website and materials, is protected under applicable copyright and trademark laws. Unauthorized reproduction, distribution, or modification of these materials is strictly prohibited.

9. Governing Law and Jurisdiction

These terms and policies are governed by the laws of Germany, and any disputes shall be subject to the exclusive jurisdiction of the courts in District Court of Hamburg HRA 119218. In case of any conflict between local and international regulations, the stricter provision shall prevail.

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